



Notice

No: 21-04

APPLICABLE TO:**DATE: February 17, 2021**

<input checked="" type="checkbox"/>	Municipal & Private Non Profit
<input checked="" type="checkbox"/>	Co-operative
<input type="checkbox"/>	Federal Non Profit
<input checked="" type="checkbox"/>	OCHAP/CSHP
<input checked="" type="checkbox"/>	Rent Supplement

<input checked="" type="checkbox"/>	Mandatory
<input type="checkbox"/>	For Information

SUBJECT: Transfers Between Different Housing Providers in the Same Service Manager Service Area

BACKGROUND

The Housing Services Act, 2011 (HSA) required a household apply to the centralized waiting list in order to be transferred to another housing provider. It also required service managers to establish a local rule related to transfer applications with respect to the determination of the form of the transfer application and the information required from the household. NRH Notice 13-07 refers to this local rule.

On September 23, 2019, the Province of Ontario made amendments to sections 46 and 47 of Ontario Regulation 367/11 under the HSA. Effective January 1, 2020, it is now at the discretion of the service manager if a housing provider is able to select a household for a vacant unit if the household is occupying a unit operated by a different housing provider in the same service area, is in receipt of rent-geared-to-income assistance and has requested a transfer to a unit operated by the housing provider in the service area, regardless of whether or not the household is on the centralized waiting list.

POLICY

A local rule has been established that maintains status quo, where a household currently living at a housing provider within the Niagara region, who wishes to transfer to another housing provider within the Niagara region, must complete an application form and be added to the centralized waiting list. The application form and documentation required for a transfer request to a different housing provider with in the same service manager area will remain the same as required for new applications.

Legislative Authority

HSA Ontario Regulation 367/11 s. 46(1), 47(5.1)

Housing Provider's Role

Housing Providers are to ensure this policy is fully implemented upon filling units.

Service Manager's Role

NRH will monitor compliance with this Notice through the Operational Reviews.

If you have any questions or concerns regarding this notice, please contact your Housing Administrator at (905) 682-9201.

Donna Woiceshyn, Chief Executive Officer