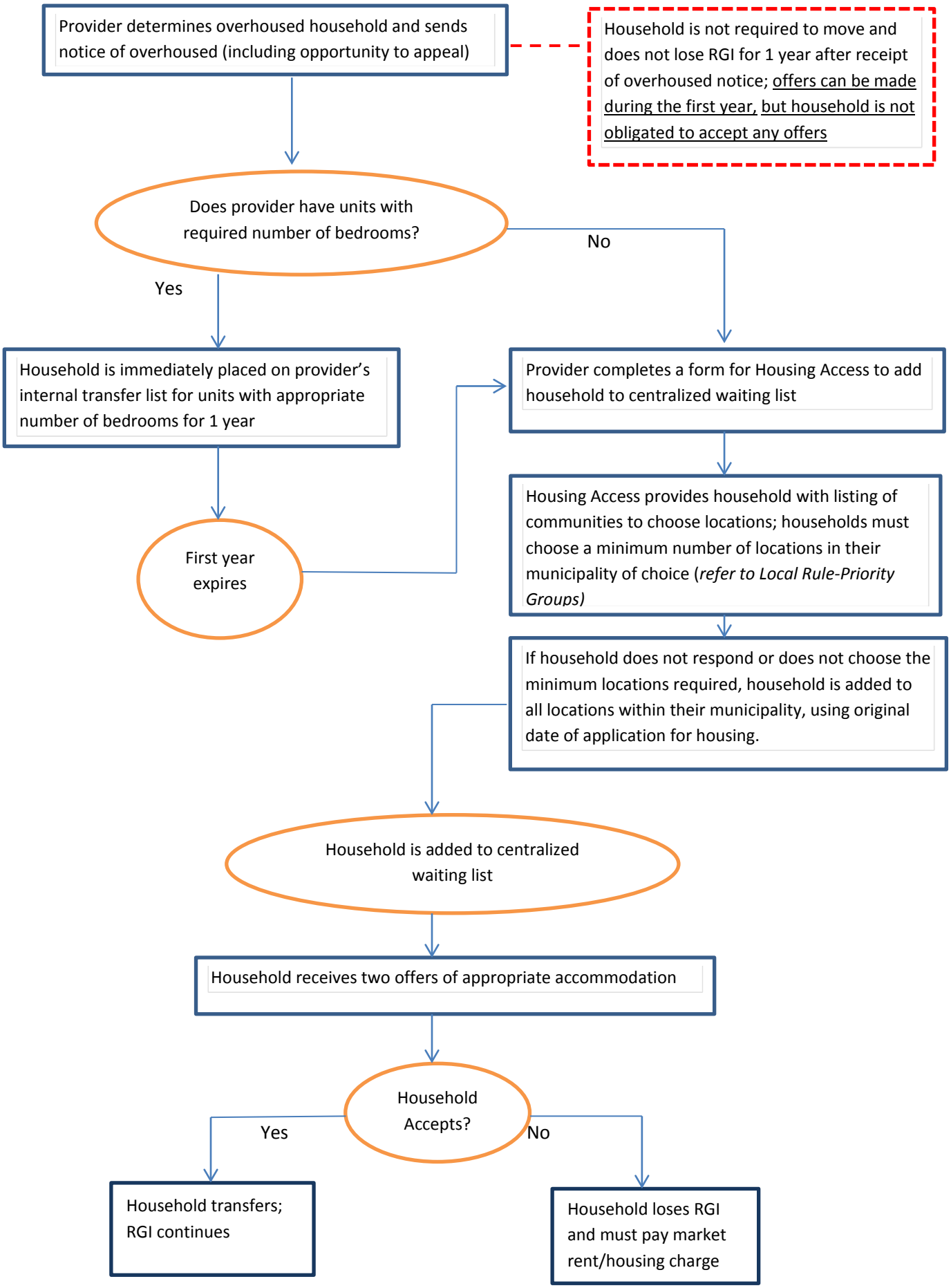APPENDIX E - OVERHOUSED PROCESS FLOWCHART