



ADMINISTRATION MANUAL

SUBJECT:	Operational Review	POLICY/PROCEDURE #: C-23
SECTION:	C- General Administration	
IMPLEMENTATION DATE:	February 2012	APPROVED BY: General Manager
REVISION DATE(S):	Implementation of Housing Services Act (effective January 1, 2012)	SIGNATURE: <i>Original Signed by Lora Beckwith, General Manager</i>
REASON FOR CHANGE:		
RELEVANT LEGISLATION:	Housing Services Act 2011, section 82 (8)	

PURPOSE

To inform housing providers of the mandatory requirements, local rules and requirements related to the Housing Services Act (HSA) and associated regulations related to Operational Reviews.

BACKGROUND

The operational review process and reporting requirements under the Housing Services Act (HSA) remains unchanged from the Social Housing Reform Act (SHRA).

POLICY

The report on the results of an operational review will be provided to the housing provider within 60 days of completing the review as per HSA, section 82(8). NRH will incorporate all new local rules and mandatory HSA requirements in the operational review templates and reports.

Supporting Forms:

N/A