
TENANT ADVISORY COMMITTEE

MINUTES

Wednesday, April 21, 2021
9:30 – 10:30 a.m.
Conference Call Meeting

Attendance: Barbara Butters, Annie du Toit, Heidi Grzesina, Mary Paonessa, Sandra Wilson, Dianne Lampi, Wendy Thompson, and Cherie Bousquet

Regrets: Ola Demers

1. Reviewed Minutes of Last Meeting

Dianne

- Reviewed and accepted with 2 changes
Section 2 – Correction Heidi, not Barbara, spoke about Brock Chancellor, Shirley Cheechoo. Heidi will forward the Chancellor's contact information to Cherie.

2. Diversity

Wendy

- Wendy discussed the reoccurring item of diversity and let the Committee know that if they have any suggestions of concern to please bring them forward.
- Wendy is a member of the Diversity group with the Region. The next Tenant Survey will incorporate a question re: incidents of racism. Prior to it going out in the fall, will be brought to TAC first prior for review.

3. New Regulation Review

Wendy

- New RGI Rent Simplification examples will be brought to next meeting.
- Currently rent is still frozen due to Covid.
- Refusal of offers – New applicants are given 1 option, if refuse, they must reapply.
- New – We are now able to refuse an applicant if they have been previously evicted for a criminal offense.
- Transfers are not permitted within NRH or between providers unless they are over housed, extreme circumstances (ie. victim of violence) or accessibility needs.

4. TAC Recruitment

Wendy

- We have a small group currently and we would love to encourage recruitment.
- Members are encouraged to bring any ideas to promote TAC to the Committee.

5. Request from Reporter

Wendy

- NRH has been contacted by Solange Burrell, one of the new Reporters at Niagara This Week. Solange is interested in writing about the perspective on Community Housing and the Tenant experience.
- All Members confirmed they were ok for the Reporter to attend.

6. Covid Vaccine Communication Review

Wendy

- As the Vaccine poster changes rapidly, we are mailing them to communities, and posting them in English, French & Arabic at our buildings. Translation documents will be attached as well.
- As well, posting this information our Partners Social Media accounts.

- We are advocating for Mobile Vaccines, however the option isn't in Niagara at this time.

7. Niagara Region Community Safety and Well-being Plan

Wendy

- Wendy attended a meeting spearheaded by the Region in which they are looking for creative ways to make Communities safer and healthier.
- TAC will see the first draft and have input as well.

8. NRH Update

Wendy/Dianne

- Dianne discussed that with the new Covid restrictions in place, NRH is back to doing Emergency Maintenance and some exterior Capital work.

9. New Business

All

- Committee members thanked Staff for staying the course in an unbelievably stressful situation.

**Next meeting:
Wednesday, July 14th, 2021
9:30 to 10:30 a.m. Teleconference**