

Notice No: 14-03

DATE:

March 26, 2014

APPLICABLE TO:

| X | Municipal & Private Non Profit | Co-operative | X | Federal Non Profit | X | For Information | CHAP/CSHP | Rent Supplement

SUBJECT: Video Surveillance - Best Business Practices

BACKGROUND

Niagara Regional Housing administers affordable housing on behalf of Niagara Region. NRH is also a housing provider that owns and manages over 2700 units of affordable housing, through its Housing Operations Division.

As Service Manager, NRH develops local policies in compliance with the legislative requirements of the *Housing Services Act*. Housing providers are required to adopt the local policy and compliance is mandatory for all housing providers.

As a housing provider, however, NRH is subject to the same operational requirements as all housing providers in Niagara. Similar to housing providers, the Housing Operations Division develops local policies to address maintenance, tenant and financial concerns for the portfolio of units owned by NRH.

REPORT

From time to time, NRH will make available to housing providers, local policies that address concerns common to all housing providers. Housing providers are <u>not</u> required to develop similar policies/by-laws. These local policies are provided as a best business practice, to assist housing providers who may be developing similar policies.

Attached to this Notice is a NRH local policy related to Video Surveillance.

Housing Provider's Role

Housing Providers, who may be developing similar policies, may use NRH local policies as a reference or guide in the development of their own local policies.

If you have any questions or concerns regarding this notice, please contact your Housing Administrator at (905) 682-9201.

Lora Beckwith, General Manager

Enclosure:

Appendix A – Video Surveillance Policy & Poster