

ADMINISTRATION MANUAL

SUBJECT:	Public Information	POLICY/PROCEDURE #: C-27
SECTION:	C – General Administration	
IMPLEMENTATION DATE:	February 2012	APPROVED BY: General Manager
REVISION DATE(S): REASON FOR CHANGE:	Implementation of Housing Services Act, (effective January 1, 2012)	SIGNATURE: <i>Original Signed by Lora Beckwith, General Manager</i>
RELEVANT LEGISLATION:	Housing Services Act 2011, s. 54, 67 O. Reg. 367/11, s. 62, 84	

PURPOSE

To inform Niagara Regional Housing (NRH) staff and housing providers of the mandatory requirements, local rules and requirements related to the Housing Services Act (HSA) and associated regulations with regard to public information.

BACKGROUND

The provision of information to the public remains unchanged from the Social Housing Reform Act (SHRA). Service Managers must make certain information available to the public. Housing Providers are required to make certain information available to the public related to their own housing projects.

POLICY

NRH and housing providers will make the following information (as it relates to their own housing communities) available to the public, as local rules are developed under the HSA:

1. Applications for rent-geared-to-assistance, instructions and information about required documents;
2. Local eligibility and priority rules, provincial priority rules;
3. Occupancy standards
4. Rules for selecting households;
5. Information on rent-geared-to-income housing in the Niagara region;
6. Information on Special Needs Housing, including applications, eligibility, priority rules, occupancy standards, rules for selecting households and special needs housing in the Niagara region.

This information will be available at www.nrh.ca, through the NRH office and at housing provider locations.

SUPPORTING FORMS

N/A