

Applying for Urgent Status

FACT SHEET

Purpose

To provide an increased opportunity for placement, on the Centralized Waiting List, to households who meet the criteria established for the Urgent category.

Description

Urgent Status may be assigned if a member of the household experiences one of the following:

- Physical limitations and their health is significantly compromised because the building they are living in does not have an elevator and they are required to climb stairs to get to their unit
- Extreme hardship where the individual's situation puts them at extreme risk and/or causes extreme hardship and relocation would reduce the risks and/or alleviate the hardship

The following circumstances will not be considered for Urgent Status:

- Police issues
- Financial reasons
- Pregnancy
- Medical issues not affected by current accommodation
- Landlord issues

Requirements

Applicants that have Urgent Status will be made one offer of housing. If the applicant refuses the offer, Urgent Status will be removed from their application and they will be placed on the waiting list in chronological order.

Applicants housed under Urgent Status who deliberately provide false or inaccurate information for the purpose of receiving rent-geared-to-income assistance may have their rent-geared-to-income assistance terminated.

NRH cannot make a decision if a request for Urgent Status is not complete.

A request for Urgent Status is considered complete if all of the following criteria are met:

- The request has been signed by the applicant
- There is a letter from an eligible professional attached to the request

CONTACT

For further information regarding Urgent Status contact 905-682-9201, ext. 3928 or visit our website at www.nrh.ca.

For any other inquiries:
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or 1-800-232-3292
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