

ABUSE FACT SHEET AND CONTACT INFORMATION

CHILD ABUSE

Everyone has a duty to report **child abuse** - CFSA s.72(1)

If you have reasonable grounds to suspect that a child is or may be in need of protection, you must promptly report the suspicion and the information upon which it is based. You can report your concerns about the safety of a child 24 hours a day, 7 days a week. Call Family and Children's Services at (905) 937-7731 or 1-888-937-7731. You can report anonymously or ask to remain confidential.

ELDER ABUSE

Elder abuse is any action or inaction by any person which causes harm or threatens to cause harm to an older adult. Elder abuse falls under four main categories ~ physical/sexual, psychological/emotional, financial or neglect.

For information or to report abuse please call Gatekeepers 905-684-0968 or Senior's Community Programs 905-984-2621 or 1-877-212-3922

DOMESTIC ABUSE

Transitional & Housing Support Program Workers can be contacted at:

Niagara Falls	905-356-3933 ext 226
Crisis line	905-356-5800
Welland	905-732-4632 ext 225
For service in French	905-734-1141 ext 229
St. Catharines	905-684-4000 ext 223 or 905-641-1660 ext 24
For service in French	1-866-437-7606 ext 222
West Niagara	905-563-5548

The Assaulted Women's Helpline at 1-866-863-0511 offers a 24-hour telephone and TTY 1-866-863-7868 crisis line for abused women in Ontario. The service is anonymous and confidential and is provided in up to 154 languages.

<http://www.awhl.org/about.htm>

CONTACT INFORMATION
Quick Reference ~ Key Contacts

Seniors		
Agency	Mission	Contact Number
Niagara Gatekeepers	Opens the gateway to services	905-684-0968
Community Care Access Centre	For home care services and long term care placement	905-684-9441 1-800-810-0000
Niagara Region – Senior’s Community Programs	Client intervention – links to other services	905-984-2621 or 1-877-212-3922
Community Support Services of Niagara Region	Meals on wheels, friendly visiting, transportation – links to related services	905-682-3800 1-866-283-1931

Families		
Agency	Mission	Contact Number
Credit Counseling of Regional Niagara	Budgeting counseling	905-684-9401
Social Assistance & Employment Opportunities	Financial support	905-641-9230
Community Care Project Share The Hope Centre	Food Banks & Clothing	905-685-1349 905-357-5121 905-788-0744
Family Counseling Centre	Counseling	905-937-7731



INFORMATION NIAGARA
Your Community Connection

Contact us for free information about:

Government Programs
 Social and Health Services Recreation
 Clubs and Community Groups
 Education

Counselling Services
 Senior Programs
 Children’s Programs
 and much more...

Just dial 211 / 905-682-6611 / 1-800-263-3595
Live answer, 24 hours a day, 7 days a week
www.informationniagara.com