



## NIAGARA REGIONAL HOUSING

Campbell East, 3<sup>rd</sup> Floor  
1815 Sir Isaac Brock Way, P.O. Box 344  
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### Minutes

#### Directors:

Henry D'Angela, Chair  
Councillor, Thorold

James Hyatt, Vice-Chair  
Community, St. Catharines

Karen Blackley, Treasurer  
Community, Thorold

Betty Ann Baker, Secretary  
Community, Welland

Paul Grenier,  
Councillor, Welland

Tim Rigby  
Councillor, St. Catharines

Walter Sendzik  
Councillor St. Catharines

Selina Volpatti  
Councillor, Niagara Falls

Betty-Lou Souter  
Community, St. Catharines &  
Thorold

### NIAGARA REGIONAL HOUSING Board of Directors Meeting

#### #SPEC 2 – 2018

NRH Boardroom  
Campbell East, 3<sup>rd</sup> Floor  
1815 Sir Isaac Brock Way  
Thorold, ON

September 17, 2018  
12:00 P.M.

### Attendees

Directors/  
Members: H. D'Angela, J. Hyatt, K. Blackley, B. Baker, T. Rigby  
P. Grenier, W. Sendzik at 12:34 P.M., B. Souter,  
S. Volpatti till 12:51 P.M.

#### Regrets:

NRH Staff: D. Woiceshyn, C. Banach, W. Thompson, J. Mckay,  
S. Upton, D. Lampi, V. Amato

Regional Staff: V. Duru, Program Financial Analyst

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A quorum being present, the meeting was called to order at 12:14 P.M.

#### 1. Adoption of Agenda/Declaration of Conflict

*Moved by J. Hyatt  
Seconded by B. Souter*

***That the agenda be ADOPTED.***

**CARRIED**

No conflicts of interest were declared.

## 2. **Alternative Service Delivery**

On Thursday, July 19, 2018, regarding Item 5.1. COM 22-2018 - Staff Report on the Proposed Hybrid Model within the Alternative Service Delivery Review of Social Housing, the following motion was passed (minutes COTW 02-2018):

That Report COM 22-2018, dated July 19, 2018, respecting Staff Report on the Proposed Hybrid Model within the Alternative Service Delivery Review of Social Housing, **BE RECEIVED** and the following recommendations **BE APPROVED**:

1. That this report **BE RECEIVED** for information; and
2. That Regional Council **DIRECT** staff to implement the proposed hybrid structure, where Niagara Regional Housing (NRH) retains the responsibility for the property and asset management of the social housing portfolio (i.e. Housing Operations), and transfers the Housing Programs and Community Resource Unit to Niagara Region's Community Services.

Moved by Councillor Sendzik  
Seconded by Councillor Rigby

That Report COM 22-2018 **BE REFERRED** for 60 days to the Regional Council meeting being held on September 13, 2018 to allow for further consultation between the parties involved to ensure understanding of the roles and responsibilities moving forward.

At the September 13, 2018 Council meeting a decision this item was deferred to deferred the October 4, 2018 Council meeting.

W. Sendzik joined the meeting at 12:34 P.M.

S. Volpatti left the meeting at 12:51 P.M.

*Moved by B. Baker  
Seconded by B. Souter*

***That the Strategic Planning presentation be MOVED to this meeting as the next agenda item.***

*CARRIED*

### 3. NRH Strategic Plan: Present – 202X - 18-SPEC 2-3

V. Duru, distributed and presented “NRH Strategic Plan: Present-202X”:

- Strategic & business plan approach Strategic plan components
  - Vision
  - Mission
  - Overarching Objectives & Core Values
  - Customer, Financial, Organizational Process & Learning / Development Perspectives & Initiatives
  - Management team input
    - Housing Programs Division
    - NRH Owned-Units Division
  - Next Steps: Measures & Targets; Stakeholder Input Through Strategic Plan Roll-out
- Board Governance: Discussion & Input: Vision, Mission, Overarching Objectives
- Next Steps: Timelines

Director comments included:

- There are people who don't fit Community Services model/criteria but are homeless or at risk of being homeless
- Add parking charge as potential revenue source
- Be mindful of legislation re: Community Health – keep portfolio mix – don't regress to lowest income only/ghetto building

*Moved by W. Sendzik*

*Seconded by K. Blackley*

***That the NRH Board of Directors RECEIVE NRH Strategic Plan: Present – 202X; and, That further NRH Strategic Planning be put on HOLD pending Councils Decision regarding COM 22-23018, at their October 4, 2018 meeting.***

CARRIED

3.a.

*Moved by P. Grenier*

*Seconded by W. Sendzik*

***That NRH Board of Directors direct the Chair, Vice-Chair and CEO to PREPARE a presentation on impacts of a Hybrid model on housing in Niagara, to Council, listing recommendations, how programs would be delivered and measurable results, including costs.***

CARRIED

4. Next Meeting

Friday, September 21, 2018  
NRH Board Room  
Campbell East, 3<sup>rd</sup> floor  
1815 Sir Isaac Brock Way, Thorold, ON

5. Adjournment

***Motion to ADJOURN at 2:47 P.M.***

*Moved by P. Grenier  
Seconded by J. Hyatt*

Minutes Approved:

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Chair

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Secretary